

August 20, 2007

Ana Chretien, President and CEO  
ABC Security Service, Inc.  
1840 Embarcadero  
Oakland, CA 94606

Re: Letter of Recommendation

To Whom It May Concern,

ABC Security Service, Inc. has been providing supplementary security services to the Holy Names University (HNU), Campus Security Department since June of 2006. Contract services were terminated on August 20, 2007 due to University Strategic changes for the campus environment. During ABC's tenure with the University, assigned personnel reliably maintained an appropriate level of 24-hour access control and telephone reception that helped ensure the safety of everyone on campus. Their uniformed guards were properly groomed, polite and responsive to changes in security protocols.

ABC's managerial oversight was also professional and actually refreshing in comparison with the previous security company that provided services. ABC's contract manager was consistently responsive and provided excellent written post orders for the HNU assigned guards.

If circumstances were different HNU would have retained ABC's services. If anyone is seeking professional security services, I recommend that ABC be given serious consideration.

Sincerely,



Dana L. Kirkpatrick,  
Director of Campus Security  
Holy Names University  
3500 Mountain Blvd.  
Oakland, CA 94619  
(510) 436-1601