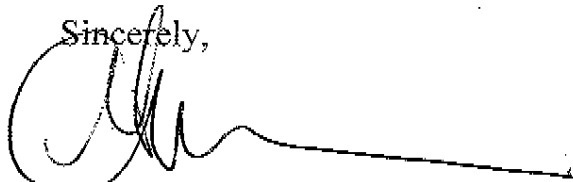


To whom it may concern,

ABC Security Services Inc. has provided security to the Marina Square Shopping Center, in San Leandro, CA. for approximately one year. As the Store Manager, of Bath and Body Works, I have had numerous opportunities to observe and interact with the security team (on all levels). They meet my business needs which include: extra coverage during peak hours and an excellent response time. The response time is usually within 4 minutes. This is probably due to the fact that they have an adequate number of officers on site.

In my opinion, their professional appearance and visibility has deterred theft and damage to property. My employees and I feel extremely secure knowing the mere presence of ABC Security Services Inc. is responsible for our safety and security. If you have any questions or would like me to elaborate further, please feel free to call me at: 510-352-6741.

Sincerely,

A handwritten signature in black ink, appearing to read 'Gina Bass', with a long horizontal line extending to the right.

Gina Bass
Store Manager
Bath and Body Works